

# Inception Controller by Inner Range

P/N: 996300

## V4 Installation Manual (Current to Firmware V4.0 and Controller PCB Rev. E)



**BEFORE COMMENCING INSTALLATION  
PLEASE READ THE IMPORTANT NOTES ON PAGE 3.**

Document P/No: 636300



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## Important Notes.

### **1. Earthing.**

When using the supplied 24V PSU, Inception “0V” connections are connected to mains earth. To avoid earth loops, ensure that all “0V” terminals on the controller, all LAN and UniBus Modules and peripherals connected to these Modules are NOT connected to an earth lug, the metal enclosure or any other earth connection. Connecting 0V to Earth may create earth loops.

### **2. Installer User name, Password and PIN Code.**

The Default User name/password for web access is installer/installer.

The Default Installer PIN Code is 01. These credentials must all be changed by the Installer as soon as possible. i.e. As soon as commissioning commences. Note that a timed lockout is applied after 3 failed login attempts to the web interface.

### **3. Sirens.**

The Inception controller does not provide dedicated siren outputs for 8 Ohm horn speakers. If connecting a siren to the controller, a piezo screamer or a siren device that includes a built-in driver circuit must be connected to one of the 4 relay outputs. e.g. CSD-1003/CSD-1008 screamers or CSD-1000/CSD-1004 Speaker/Siren combo units. See “*Output Relays (OUT1-4)*” in the ‘*WIRING DIAGRAMS*’ section of this manual. Two dedicated outputs for 8 Ohm horn type siren speakers are provided on 8 Zone LAN Expander Modules.

### **4. End-of-line (EOL) Resistors.**

The inputs on the Inception controller and expansion modules utilize dual end-of-line resistors. The default EOL scheme uses 2k2 & 2k2 or 2k2 & 6k8 resistors. 4 alternate EOL schemes are shown under “Zone Inputs” in the ‘*WIRING*’ section.

If Inception is replacing an existing system and the existing detectors are wired with a single EOL scheme or a dual EOL scheme that is not supported, the EOL resistors in the detectors will need to be changed.

*See the schematic diagram and examples under “Zone Inputs” in the ‘WIRING DIAGRAMS’ section of this manual.*

### **5. Reporting.**

Inception does not provide an on-board dialer port for alarm reporting via PSTN.

Alarm reporting is currently provided by one of two methods:

- a) SkyTunnel reporting. Built-in reporting via an internet connection.
- b) T4000 Multipath-IP communicator. Multiple redundant 3G reporting paths in addition to internet reporting.

*See ‘Alarm Reporting’ in this manual for details.*

### **6. LAN Expansion.**

Expansion modules connected to the Inception controller via the RS485 system LAN, must be connected using appropriate twisted-pair cable.

If Inception is replacing another product, any existing LAN wiring may only be used if it meets the LAN cabling requirements described in the ‘LAN & Reader Ports’ section of this manual.

### **7. Release Notes.**

Inception Release Notes are published for every firmware release. Always read the latest Release Notes for information on changes and enhancements.



## INTRODUCTION

The Inception controller is an integrated access control and intruder detection system featuring a powerful built-in web server. No computer software is required. System configuration and administration simply requires connecting to a network via Ethernet or Wi-Fi, and using any web browser to navigate to Inception's web page.

*See the Quickstart Guide for connection details.*

### Features

- USB Connection for Wi-Fi option and/or Multitpath-IP T4000 Alarm Communicator.
- Ethernet port for network connection and IP alarm communications via SkyTunnel .
- Tamper input for monitoring of the external enclosure.
- 8 x Universal inputs for security detectors or door monitoring.
- Support for a variety of Input EOL schemes.
- 12V DC power outputs for powering external security devices.
- LAN port for system expansion via RS-485.
- Reader port for connection of up to 8 x Inner Range SIFER or SIFER-Keypad readers.
- DC power input for connection to the Inception power supply.
- Battery connection for charging of a back-up battery.
- 4 x Universal relay outputs for locks, alarm sounders, strobes or automation devices.
- Scan the QR code for quick setup of alarm monitoring via SkyTunnel.
- Comprehensive system status LED Indicators.
- 'Send All Possible Alarms' and 'Commissioning Report' features to streamline configuration of monitoring station account.
- Web interface and LCD Terminal text displays can be translated into other languages.
- High-level integrations with compatible 3<sup>rd</sup> party alarm communicator and automation products.

**NOTE: Inception Firmware.** To ensure that all product features, system capacities, accessory devices and compatible LAN expansion modules described in this manual are fully supported, check that the Inception Controller has the latest firmware installed.



## System Capacities

Entity	Total	On-board Controller	With LAN Expansion
Areas	96†		
Inputs	512	8	512
Outputs	512 #	4 *	512
Doors	128 # †	4 *	128
Lifts (V1.1.0 or later)	32	See V1.1.0 Release notes.	32
Lift Floors	512 #	4 *	512
SIFER Readers	256	8	256 (Up to 4 per SLAM)
Wiegand Readers	256 ‡	8 (Via 8 OSPD<>Wiegand Conv.)	254 ‡
Users	10,000 †		
Events	250,000†		

# Up to 512 Outputs can be programmed. Note that all types of 'hardware outputs' & 'custom outputs' count towards this total including door locks, DOTL, valid & invalid (for wiegand readers), lift floor button enables, siren outputs, strobes, automation devices, etc.

\* The Inception controller has 4 relay outputs in total. These can be used as lock relays for doors, floor button enable contacts for lifts or general purpose dry contact outputs.

† Inception Firmware prior to V2.0.0 only supports 32 Doors and 2000 Users.  
Inception Firmware prior to V3.1.1 only supports 50,000 Events.  
Inception Firmware prior to V4.0 only supports 32 Areas.

‡ 256 Wiegand readers (In & Out Readers) requires a combination of up to 127 SLAMs (i.e. 1 per door) and up to 8 OSDP<>Wiegand Converters.

## Parts List

Main Parts	
Inception Security Controller.	Installation manual (This document).
Inception Power Supply. 24V DC. 2.5A	Beginners Guide to Inner Range Systems.
IEC power cable. Right angle.	Inception Quickstart Guide
Accessory Kit ( <i>See below</i> )	Inception User Manual

Accessory Kit contents	
4 x Metal PCB Mounting Clip. M3.	3 x 2-way 5mm Screw Terminal.
4 x M3 x 25mm pan head screw.	4 x 3-way 5mm Screw Terminal.
4 x M3 brass spacer. 8mm.	3 x 4-way 5mm Screw Terminal.
Self-adhesive Hook & Loop tape, 50 x 25mm.	2 x 6-way 5mm Screw Terminal.
2 x Cable Ties 350 x 4.8mm.	2 x Female 6.3mm QC Connectors.
20 x 2k2 End-of-line Resistors.	Battery cable pair. 40cm. Red/Black.
4 x 1N4004 Diodes (for locks. *See note below)	Ethernet patch cable. 1m

### NOTES:

\* See "Output Relays (OUT1-4)" in the 'WIRING DIAGRAMS' section of this manual.



## Accessories List

Optional Accessories	Accessory Part Number	PS Current Required
Small Enclosure with Tamper Switch	995200	N/A
Medium Enclosure with Tamper Switch	995201I	N/A
Sealed Lead Acid Battery. e.g. 12V. 7AH – 18AH	CSD P/N: CSD-1200 / CSD-1217 Atlas Gentech SKU: 50204/50208	N/A
Inception USB Wi-Fi Adapter	999030	25-40mA (See 'Specifications' section)
Inner Range SIFER Reader V1.5.0 or later. (V1.16.0.14 or later recommended)	994720 (Standard) 994720MF (Multi-format)	75mA to 150mA (Depends on LED configuration)
Inner Range SIFER-Keypad Reader.	994725 (Standard) 994725MF (Multi-format)	75mA to 165mA (Depends on LED configuration)
Inner Range OSDP<>Wiegand Converter	994200	20mA(Idle) 35mA(Peak)
T4000 Security Communicator V2.1.4 or later.	998530LT (Lite) 998530 (Std)	120mA
T4000 - Inception interface cable.	996797	N/A
Inception USB – RS232 Alarm Communicator Interface Cable.	996798	Approx. 15mA
USB 12V Mini Hub	999032	20-40mA (See 'Specifications' section)
RS485 LAN/Reader Surge Diverter	995041	N/A
Integriti 3A battery-backed Power Supply	996091	N/A
Integriti 8A battery-backed Power Supply	996092	N/A
Replacement Power Supply (Australia)	999066AU	N/A

Compatible Expansion Modules	Part Number	Module f'ware	PS Current Required *
Elite LCD Terminal	995000ML 995000MLWH	Any	20mA (Idle) 45mA (In use)
EliteX Keypad	995400	V3.0.13 or later.	17mA (Idle) 50mA (Max)
EliteX-SIFER Keypad	995400SI	Any	72mA (Idle) 186mA (Max)
8-32 Zone LAN Expander Module	996005PCB&K	V3.0.1 or later	70mA (Idle) 110mA (Both Relays On)
Standard LAN Access Module (SLAM)	996012PCB&K	V4.0 or later	110mA (Idle) 175mA (Lock Relays On)
Paradox RF LAN Expander Module	995025	Any	65mA
Inovonics RF LAN Expander Module	996008	V1.1.0	115mA
UniBus 8 Zone Expander †	996500PCB&K	V1.0.3 or later	75mA
UniBus 8 Relay Expander †	996515PCB&K	V1.1.2 or later	45mA (Idle) 175mA (All Relays On)
UniBus 16 Floor Lift Interface Board †	996540PCB&K	Any	310mA (All Relays On)
LAN Ethernet Bridge	996088PCB&K	Any	60mA

### NOTES:

\* Does not include current required by detectors, sounders, readers, locks, LEDs and other peripheral devices connected to these modules.

† UniBus expander boards can only be connected to an 8-32 Zone LAN Expander Module.



## INSTALLATION

### Location and Housing

The installation environment should be maintained at a temperature of 0° to 50° Celsius and 15% to 85% Relative humidity (non-condensing).

The Inception controller should be mounted in a metal tamper-protected enclosure. Powered enclosures are available to provide power for additional LAN expansion modules mounted in the same enclosure. Some of the Inner Range enclosure options compatible with Inception are:

- Small Enclosure 995200
- Medium Enclosure 995201I (Enc. only) / 995201PEI (3A PS)
- XLarge Enclosure 995203PEI (3A PS) / 995203PE8 (8A PS)
- Widebody and Rack-mount Enclosures. *Refer to the Inner Range website.*

### Power Supply Options

The Inception controller has connections for an 18 to 24V DC Power Supply input and a 12V Sealed Lead-Acid (SLA) Battery. These connections are labelled “DC IN” and “BATT” respectively and allow two power supply options to be supported:

1. Power Supply & Battery (Recommended). The supplied 24V Power Supply is connected to “DC IN” and a 12V SLA Battery is connected to “BATT”. A 7AH to 18AH Battery is required depending on battery backup time required. *See ‘Specifications’ section for guidance.*
2. External Power Supply. Connect a battery-backed power supply with a nominal output of 12.8V to 14V DC to the “BATT” input. e.g. Integrati 3A or 8A Power Supply (see ‘Accessories List’ for P/N) or a 3rd party battery-backed security system power supply. “DC IN” must not be used.  
Ensure that the power requirements do not exceed the power supply’s current limit.  
Remember to allow for the current required by detectors and other devices connected to the Inception controller and other devices that may be powered from the same supply.

*Refer to the wiring diagrams and specifications later in this document for more details.*

### Service Mode

Inception provides a service mode which is enabled/disabled via the web interface or an LCD Terminal. Service mode allows one or more of the functions listed below to be disabled during installation & commissioning or when testing, service or maintenance is required.

Sirens	Alarm Reporting	Area Alarm Processing *	Door Feedback *
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\* V1.1.0 or later only.

In a new controller, service mode is enabled by default for an unlimited amount of time. Once disabled, service mode can be enabled at any time for a limited period.

e.g. When needing to connect to Inception for onsite maintenance, the installer can enable Service Mode from an LCD Terminal, open the controller cabinet and plug in a Wi-Fi Adapter for an access point or an ethernet cable for direct connection to a laptop.

If using the web interface some additional features are provided.

- Enable: When enabling, the installer can select which functions to disable and the duration of service mode (1 hour to 1 day).
- Update: While running, functions disabled can be updated & the duration timer re-started.
- Disable: When disabling, the installer can choose a ‘Delay Before Disable’ time so that service mode will not be disabled instantly. e.g. The installer can disable service mode with



a delay of 10 minutes allowing time for the Wi-Fi adapter or ethernet cable to be removed and the cabinet secured before service mode actually ends.

- **Current Status:** Shows the functions disabled & the service mode expiry date & time.

### To Enable or Disable Service Mode.

Operation	Web Browser	LCD Terminal
Enable Or Update	-Open 'Service Mode' from the Dashboard or System Menu. -Select 'Enable Service Mode' or 'Update Service Mode'. -Choose which functions to disable and the duration. -Click on "Enable" or "Update".	-Logon, -Press [MENU] [7] [1], -Press [ON] (Enables for 8 Hours)
Disable	-Open 'Service Mode' from the Dashboard or System Menu. -Select 'Disable Service Mode'. -If required, choose a 'Delay Before Disable' period. -Click on 'Disable'.	-Logon, -Press [MENU] [7] [1], -Press [OFF]

### Wireless Devices


Inception supports the Integrati Inovonics RF LAN Expander and Concept Paradox RF LAN Expander Modules that provide an interface for RF detection devices (e.g. PIR, smoke detector, etc), general purpose transmitters (for reed switches, etc.) and wireless remote fobs.

When RF transmitter activity is saved to the Inception review log, a signal strength value is included in the message. This allows the installer to assess the relative signal strength of different receiver and/or transmitter locations and the effective range of portable transmitters such as remote fobs.

Note that the signal strength value for portable transmitters (RF fobs) is only available in the Inception firmware release V2.0.2 or later.



## Installation Procedure

1. Install the controller in the enclosure. Fit the metal PCB mounting clips into 4 holes in the mounting plate or chassis that align with the mounting holes in the corners of the controller case. Position the controller on the standoffs and secure with the four 25mm M3 screws.
2. The installation kit also provides four threaded brass standoffs. These can be used to raise the position of the mounting plate or the controller if necessary. e.g. When the controller is installed in the Small Enclosure with a T4000 Communicator, the Inception controller needs to be raised to provide access to the USB and Ethernet connectors.
3. With no power or batteries connected to any device, install all other system components and the system wiring according to the instructions in this manual and other relevant installation manuals.
4. Before applying power to any device, check all power supply connections and outputs for short circuits.
5. Power up the system and check the LEDs on the controller. Initially the POWER LED will come ON, then after a pause of approximately 20 seconds the other LEDs will light in sequence. When this boot sequence is complete, the SYSTEM LED will flash green to indicate the controller is running. The other LEDs will indicate the current state/condition of their respective operations. *See the table on the following page.*
6. Referring to the Inception Quickstart guide, establish your browser connection and proceed with testing, programming and commissioning the system. The browser provides a “Commissioning Checklist” and details of programming options via info buttons  to assist in this process.
7. The supported web browsers for Inception are:  
Chrome;      Firefox;      Safari;      Opera;      Microsoft Edge;  
Android;      iPad/iPhone;      Internet Explorer 9 or later.  
NOTE: Inception firmware 2.0.0 does not support Internet Explorer or older iOS browsers. Firmware prior to V2.0.0 or from 2.0.2 onwards, does support these browsers; however it is recommended to use a more up-to-date browser.
8. When programming and commissioning of the system is complete, and whenever programming changes are made, use the browser to create a backup of the Inception controller database. Use the “Backup Database” option in the Backup/Restore section of the System options. **IMPORTANT NOTE:** Unlike traditional commissioning software programs, the inception browser does not automatically save a copy of the controller database on the PC. You must use the “Backup Database” feature to ensure that a copy of the controller programming is saved.



## LED Status Indicators

The Inception controller has 11 status LED's to quickly identify the current operational status.

LED	LED State	Meaning
POWER	OFF	No DC IN connected. (Mains not present)
	ON Green	DC IN connected (Mains power present) and within nominal voltage range.
	Flash 2 Seconds (80% duty cycle)	Battery is present and in nominal voltage range, and battery test is in progress.
	Flash 0.4 Second (50% duty cycle)	DC IN is outside nominal voltage range (too high or too low)
	Flash 1 second (10% duty cycle)	Internal problem. Return for repair.
BATTERY	OFF	No battery connected.
	ON Green	Battery connected, within nominal voltage range and no battery test in progress.
	Flash 2 Seconds (80% duty cycle)	Battery is present and in nominal voltage range, and battery test is in progress.
	Flash 0.4 Second (50% duty cycle)	Battery is outside nominal voltage range (too high or too low)
	Flash 1 second (10% duty cycle)	Internal problem. Return for repair.
SYSTEM	Flashing Green	Inception controller is running.
	ON Red	One or more of the power supply outputs (VOUT) is shorted. Note that the green LED remains flashing which results in an alternating red & orange pattern.
SKYTUNNEL	ON Green	SkyTunnel connection is established.
ETHERNET	ON Green	An Ethernet cable is connected and Inception has an IP address.
ALARMS	ON Red	There are one or more Alarms in the queue to be sent to a monitoring station.
WIFI	OFF	No Wi-Fi module present, or Inception not configured to use Wi-Fi.
	ON Green	Wi-Fi module present, and Inception is on Hotspot (Access point) mode. Or, Wi-Fi module present, and Inception is connected to a local Wi-Fi network.
	Flashing Green	Wi-Fi module present. Inception unable to connect to a local Wi-Fi network.
OUT 1	ON Green	OUT 1 is On (i.e. COM & NO connected)
OUT 2	ON Green	OUT 2 is On
OUT 3	ON Green	OUT 3 is On
OUT 4	ON Green	OUT 4 is On

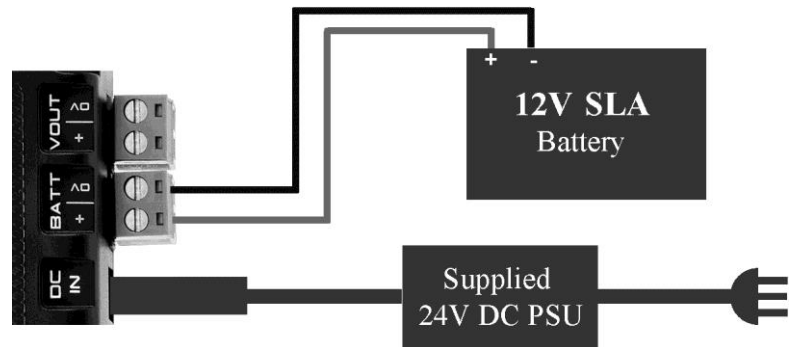


## WIRING DIAGRAMS

### Power Supply

#### OPTION 1.

Supplied 24V PSU and Battery.

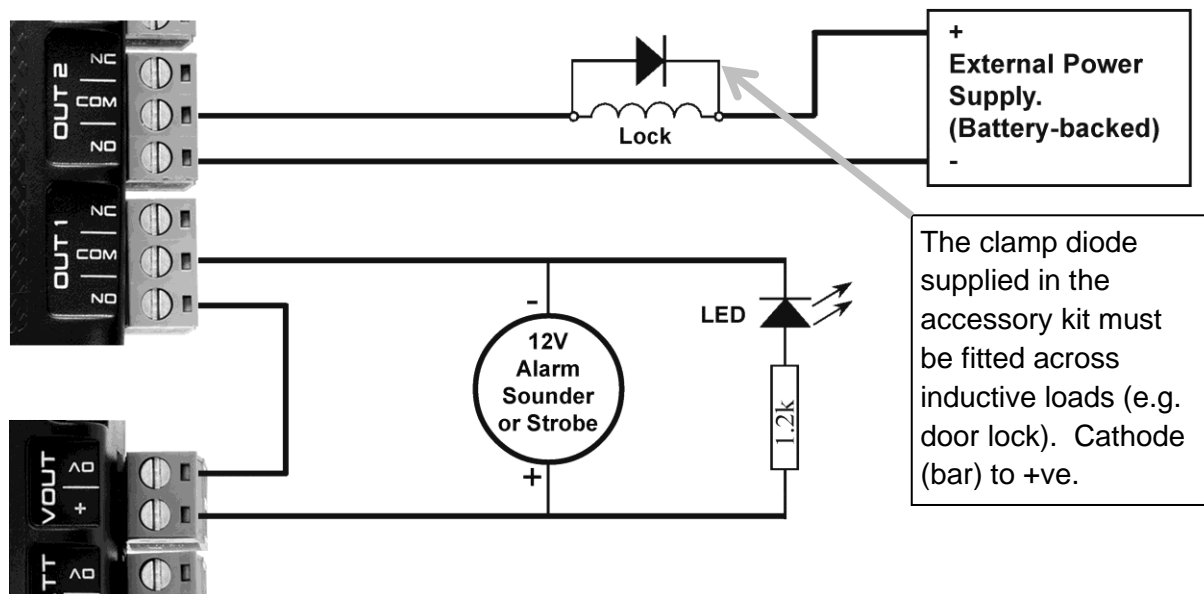


#### OPTION 2.

Integriti 3A/8A PSU  
or third party battery-backed  
power supply.



### Output Relays (OUT1 - 4)



**Lock or Solenoid Control.** An External Power Supply is recommended to power inductive loads to protect the controller, provide longer battery backup & minimise the possibility of earth loops.

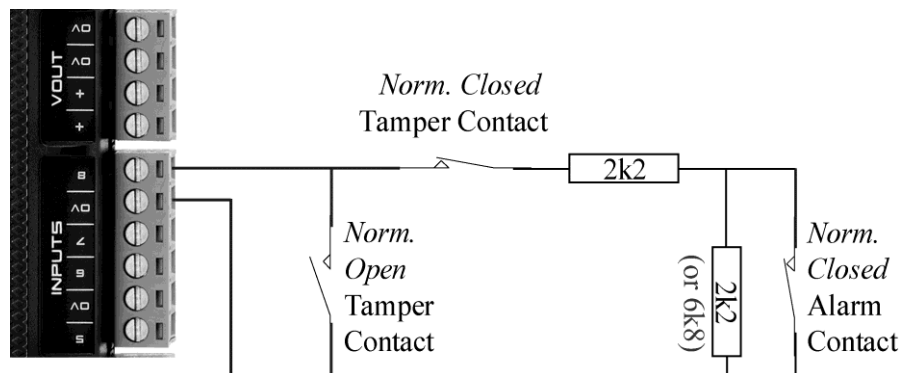
**Non-Inductive Loads.** e.g. **12V Sounder, Beeper, Strobe, LED, etc.** The Inception power supply may be used to power these devices. Check that the additional current required by these devices does not cause the Inception power supply output limits to be exceeded.



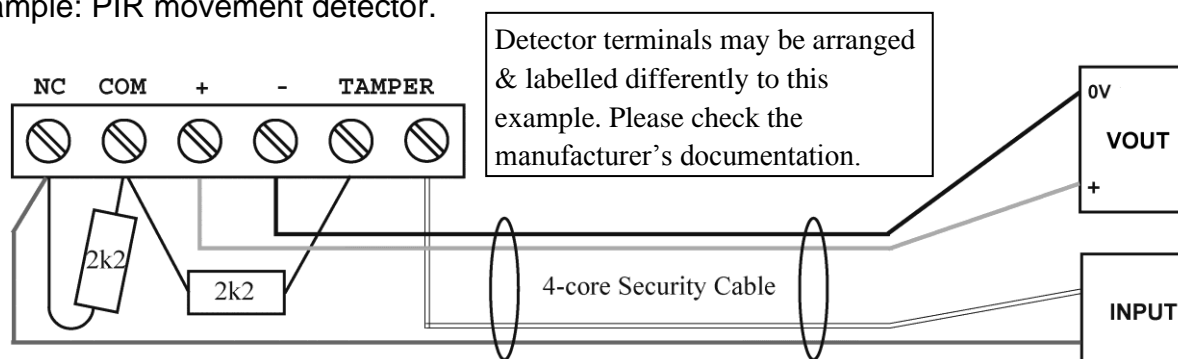
## Zone Inputs.

Eight zone inputs are provided to allow monitoring of detection devices, door reeds, etc. The default EOL configuration is 2k2+2k2 or 2k2+6k8 (shown in the schematic diagram below). A different configuration may be selected. Current options are:

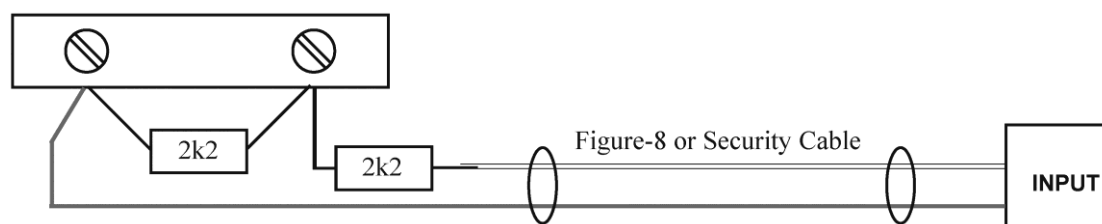
1k+1k	(Seal=1k / Alarm=2k)	6k8+3k3	(Seal=6k8 / Alarm=10k1)
4k7+4k7 or 4k7+2k2	(Seal=4k7 / Alarm=9k4 or 6k9)	10k+10k	(Seal=10k / Alarm=20k)



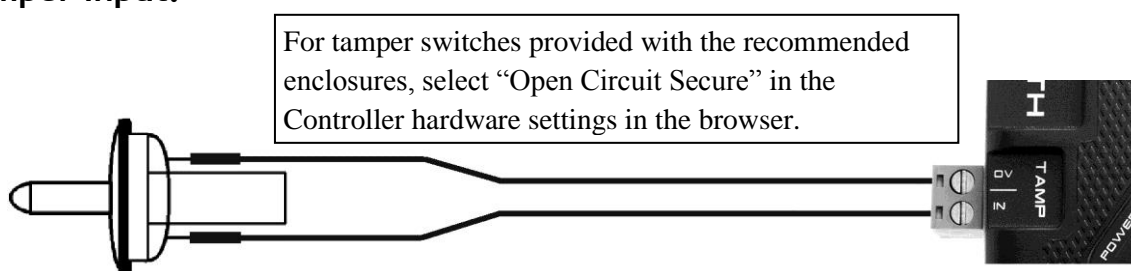
Example: PIR movement detector.



Example: Reed Switch.



## Tamper Input.





## LAN & Reader Ports.

The Inception controller provides two RS485 communication ports:

- The “LAN” port is used to connect LCD Terminals and the LAN Expansion Modules listed under “Compatible Expansion Modules” in the ‘Accessories List’ section.
- The “Reader” port is used to connect Inner Range SIFER Readers.

**The installation requirements that apply to the “LAN” and “Reader” ports are as follows:**

1. Follow all relevant wiring rules and standards.
2. Connections from the RS485 port to the remote devices may be wired in a “daisy-chain” or “star” configuration, or a combination of both within the limits specified below.
3. “A” & “B” connections are wired in parallel across the network using twisted pair cable.
4. The “0V” connection must also be wired to every device.
5. The “+” connection is also used if the device is a Module on the LAN that does not have a local power supply (e.g. LCD Terminal) or if the device is a SIFER Reader on the Reader port. The “+” terminal from an RS485 port must not be used to power detectors, relays, etc.
6. Twisted-pair data cable must be used. Shielded, two-pair cable is recommended. e.g. Alpha 2466C/6413, Belden 8723/9842, Electra EAS7202P, Garland MCP-2S, Tycab DPF4702/DCK4702 & Olex JD2PS485A3.
7. Do not use the cable shield as the 0V connection. Shields should be terminated to a protective earth or 0V at one end of the cable.
8. An Inner Range RS485 LAN/Reader Surge Diverter (see ‘Accessories List’) installed at one or more appropriate points on an RS485 network will provide additional system protection, particularly on long runs of LAN cabling and on multi-building installations.
9. A Multimeter may be used to check that the LAN or Reader port will operate reliably. Download the “Inception LAN Installation Guide” from the Inner Range website for details. See ‘Additional Resources’ at the rear of this manual.

**Additional installation requirements for the “LAN” port:**

- A. The LAN “+” connection used to power LCD Terminals, etc. can be derived from any Module with a local power supply, or from a separate external power supply. However, do not connect the “+” of two power supply sources together. e.g. Controller LAN+, LAN+ from a Module with local power supply or LAN+ from an Integrati 3A power supply.
- B. When wiring the LAN to a Module powered by a local power supply, do not connect the incoming LAN+ wire to the LAN+ connection on the Module.
- C. If a LAN Module deriving its power from the LAN is a large distance from the LAN+ power source (e.g. Controller), it may require a separate local battery-backed power supply &/or heavier gauge cable. e.g. Approx 200m for an LCD Terminal; Approx. 25-50m for other Module types. See the “Inception LAN Installation Guide” for details. If a separate power supply is used, do not connect + from the controller Reader port to the Module.
- D. No module is to be more than 1500 metres cable length from the controller.
- E. Total LAN cabling should not exceed 2000 metres. If the total amount of LAN cable will exceed 2000 metres refer to the “Inception LAN Installation Guide” for further information.
- F. Up to 99 Modules of each type may be connected up to a total of 250 Modules. Note that the system capacities (see page 5) will limit the number of modules that may be utilized.

**Additional installation requirements for the “Reader” port:**

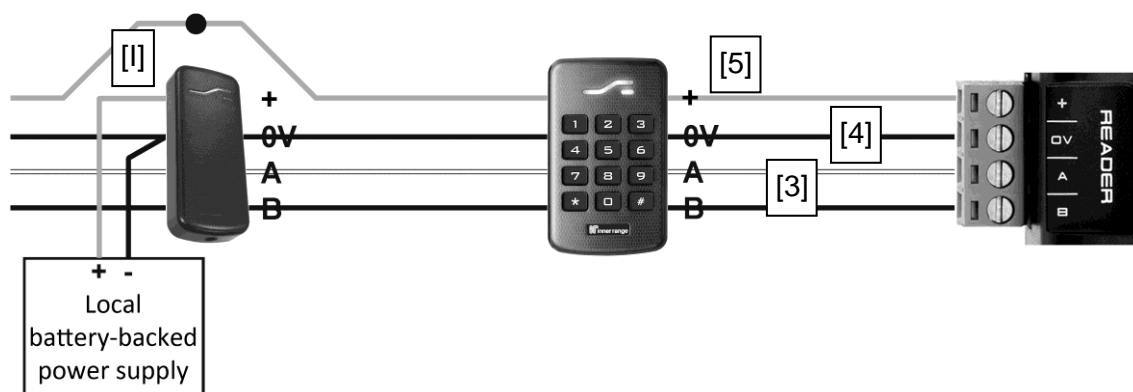
- I. If a Reader is more than 100 metres cabling distance from the controller, it may require a separate local battery-backed power supply &/or heavier gauge cable. See the *SIFER Reader installation manual* for details. If a separate power supply is used, do not connect + from the controller Reader port to the Reader.
- II. No Reader, even with an independent power supply, is to be more than 1000 metres cable length from the controller.
- III. Total Reader cabling on a single RS485 Reader port should not exceed 1000 metres.
- IV. No more than 8 Readers may be connected.



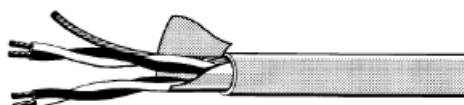




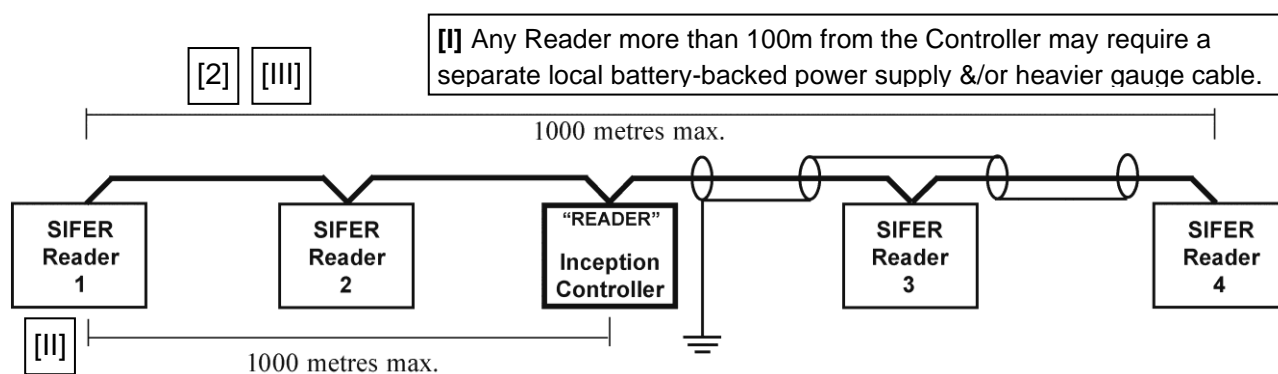
## SIFER or SIFER-Keypad Reader wiring detail



[6] Shielded, twin, twisted-pair data cable



## SIFER or SIFER-Keypad Reader connection overview





## USB Port.

### Inception Wireless Adapter

An optional Inception Wireless Adapter can be purchased to provide a convenient wireless connection option with two modes of operation:

- In Access Point mode, the Wi-Fi adapter can act as a wireless access point allowing installers to establish a temporary wireless connection directly to the Inception controller.
- In Client mode the Wi-Fi adapter can provide Inception with a permanent connection to an existing Wi-Fi network. A magnetic antenna base & extension cable that can be mounted on the outside of the enclosure is included for this purpose.

By default, access point mode is enabled to aid with initial connection and maintenance. The Wireless Adapter is connected to the USB Port. Once connected, wait for the 'WIFI' LED to turn on then you can use your Wi-Fi enabled device to connect to the network.

By default, the name of the Wi-Fi network will be the Inception controller serial number (e.g. WS001923) with the password "inception". Open a browser and navigate to the URL <http://inception.local> See the Quickstart Guide for more information.

### Alarm Communicator

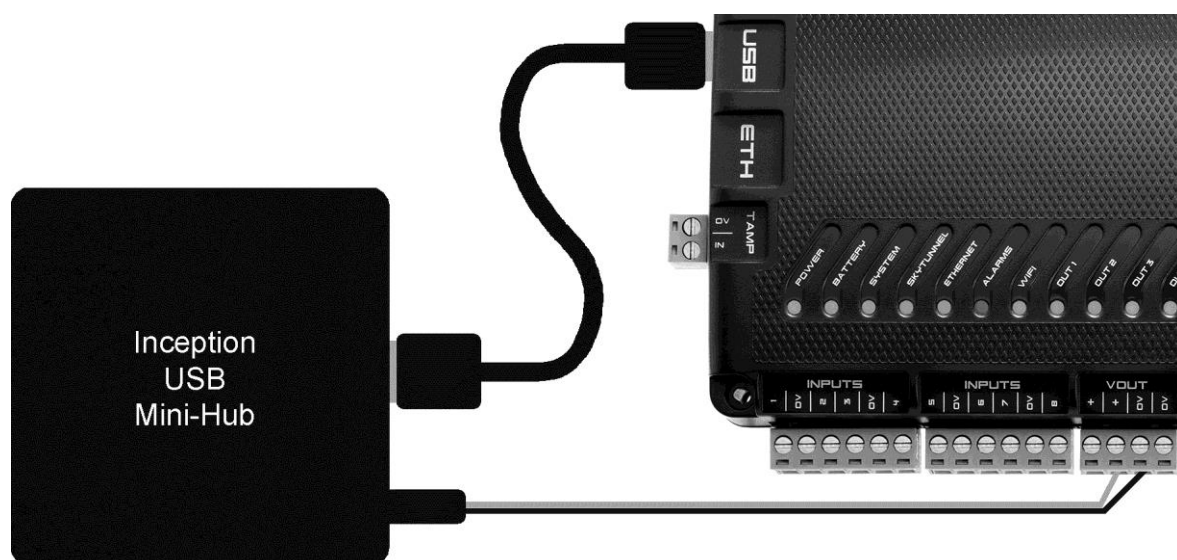
An optional T4000 Multipath-IP Alarm Communicator or other supported 3<sup>rd</sup> party alarm communicator (depending on your region) may be connected to the USB port.

See the 'Alarm Reporting' section of this manual for details.

### Inception USB Mini-Hub

If you need to connect more than one device to the USB Port, (e.g. Both of the devices listed above) an Inception LAN Hub may be purchased to provide up to 4 powered USB Ports.

The LAN Hub is powered from the Inception controller 'VOUT' or from a separate battery-backed 12V power supply. e.g. Integrati 3A Power Supply. **NOTE:** If 'VOUT' is used, then the same 'VOUT' connector should not be used to power any device outside the enclosure.





## Alarm Reporting.

Inception offers several methods of alarm reporting:

### Reporting Methods

#### 1. SkyTunnel

Alarm monitoring can be provided via Inception's SkyTunnel connection. This uses Inception's network connection with internet access to communicate with the SkyTunnel server. SkyTunnel reporting requires no other specialized hardware, allowing reporting directly from the controller in Contact ID or IR-fast formats. When an event is received by the SkyTunnel server it is delivered to a Multipath-IP equipped monitoring station.

SkyTunnel is a cloud-based service provided by Inner Range to deliver hassle free connections of security system hardware and software over the internet. Once the connection is established, set up of the alarm monitoring is quick and easy using the SkyTunnel connection service.\*

**NOTE:** It is not recommended that SkyTunnel reporting be used in conjunction with a T4000 communicator, as doing so will require two account codes with the Central Monitoring Station.

#### 2. T4000 Communicator

A T4000 Security Communicator can be connected to the USB port on the Inception controller to send IP alarms to a Monitoring Station in Contact ID or IR-fast reporting formats.\*

T4000 can provide multiple redundant polled reporting paths using multiple 3G networks in addition to ethernet internet reporting to ensure reliable alarm monitoring. Both reporting paths can be configured for Periodic Test Reports to ensure that communication to the monitoring station occurs successfully in the absence of alarm events. Inception supports both of these reporting paths at the same time to provide redundancy. You will need to select a plan based on your preferred method of primary and backup communication paths. The T4000 and the Inception-T4000 interface cable are purchased separately. *Refer to the 'Accessories List' for part numbers.*

**NOTES:**

- 1) The power supply source used to power the T4000 (e.g. An Inception Controller 'VOUT' port) should not be used to power any device outside the same enclosure.
- 2) The T4000 must be configured to 'Concept/Integriti GSM protocol' by the central monitoring station using the Multipath-IP Client software.

#### 3. 3<sup>rd</sup> Party Alarm Communicator

Depending on your region, a 3<sup>rd</sup> Party Alarm Communicator may be connected to the Controller USB port to send alarms to a Monitoring Station. *Contact your Inception dealer for details.*

\* Requires a monthly monitoring plan to be in place with your security installer or monitoring station. A valid monitoring plan also allows Inception's web page to be accessed via the Internet.

### Report Mapping

The Inception browser allows you to download a Contact ID Commissioning Report containing all input, user and area reporting IDs, as well as all input and module states that can be sent.

Use the "Contact ID Report" button in the Alarm Reporting section of the General options in the Configuration menu. Two types of reports are available:

- A 'Full Report' contains a list of everything that can be reported.
- A 'Changes + Full Report' will show a list of all updates and deletions since a previous report was run, then the full report afterwards.

The report is provided as a CSV file and can be useful for a monitoring station to create/update the mapping for the site and as a useful record for the installer.



## TROUBLESHOOTING.

If any problems are experienced during installation please check this troubleshooting guide for possible causes and suggested solutions.

Problem	Possible Causes	Solution
System LED is RED	The VOUT, LAN or READER positive (+) & negative (0V) are shorted.	With the Inception panel powered, disconnect all VOUT, LAN & READER connections. Re-connect them one by one checking the System LED after each connection to ensure that it remains flashing Green. If the System LED returns RED after plugging in one of the above, then there is a fault/short in the wiring of that power circuit.
Sirens sound after disabling Service Mode.	<ul style="list-style-type: none"> <li>• An area is armed with unsealed inputs.</li> <li>• An input in an area is in the tamper state.</li> <li>• The controller or a module is detecting a tamper (cabinet or siren)</li> </ul>	<p>Navigate to the Control Inputs page in the web browser &amp; look for inputs that are in the tamper or alarm state.</p> <p>Navigate to the View Hardware page &amp; verify the state of the modules. If any modules are indicating tampers, fix the issue or navigate to the Hardware page &amp; edit the module to not monitor that tamper on the Additional Components section of the wizard.</p>
Alarm LED is on	The configured alarm reporting paths are incorrect & Alarm events cannot be sent via a network path to the monitoring station.	<p>Ensure a monitoring station account is configured for this device.</p> <p>If reporting via SkyTunnel, navigate to Network Settings &amp; ensure that the Ethernet, Wi-Fi &amp; Skytunnel settings are configured correctly.</p>
Wi-Fi LED is turned OFF when the Wi-Fi Adapter is plugged in.	Wi-Fi has been disabled on the Network Settings page or the adapter is not an approved Inner Range Inception Wi-Fi Adapter.	Navigate to Network settings & ensure that Enable Wi-Fi has been selected. Ensure that the correct Wi-Fi Connection mode type is selected. Ensure that an authorized Inner Range Inception Wi-Fi Adapter is connected.
Skytunnel LED is OFF/Unable to connect to the Inception panel via Skytunnel	No Internet Access. Skytunnel connection has not been correctly configured	<p>Confirm the network has internet access.</p> <p>Navigate to Network settings &amp; ensure that Enable Web Access over Skytunnel is checked.</p>
Strobes or sirens are not functioning correctly.	The connected siren wiring is shorted/not connected or is not configured correctly.	Navigate to the Area Test page & manually test the sirens. For those that do not work correctly, ensure the area configuration is correct then check wiring.
Unable to login with any user, or access is restricted with all users.	The installer user credentials were lost, or a web profile change has limited everyone's access	Perform an Installer User Password reset.



Review Events &/or time scheduling is wrong or appears out of order.	<ul style="list-style-type: none"><li>• Date &amp; Time Settings are incorrect</li><li>• The time has been manually set or the configured NTP server is not configured correctly.</li></ul>	Navigate to the Date & Time configuration page. In order to set the time manually, click "Set Date/Time Manually". Once the dialog box appears either set the time using the calendar or by clicking the "Get time from browser". This will sync the inception panel's time to that of the device being used to setup the system.
The input states are backwards (active when it should be secure & vice-versa).	End-of-Line Resistors are incorrectly wired, or the active contact is Normally Open.	Configure the Input as normal. Navigate to the Inputs configuration page, select the input & enable the "Swap Active & Secure States".

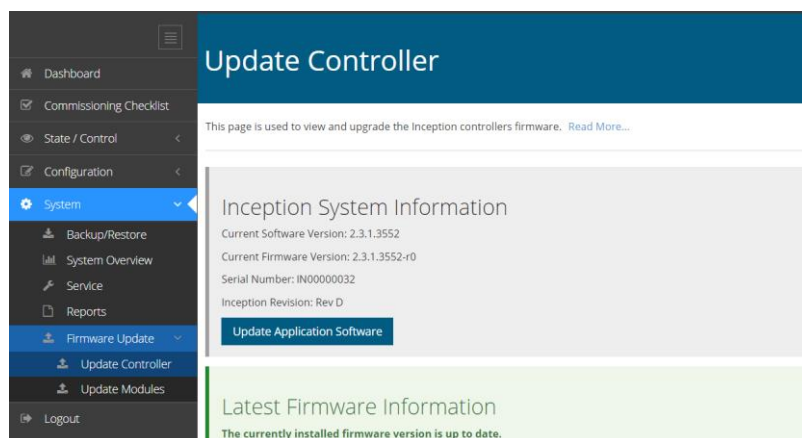


## MAINTENANCE.

### Firmware update

The Inception controller and LAN Modules can be updated to the latest firmware version from the browser.

Use the “Update Controller” or “Update Modules” selections in the Firmware Update options under “System”. See screen below.



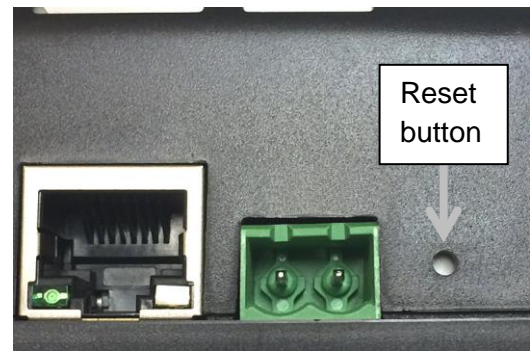
Firmware update files are available in the Technician Downloads section of the Inner Range website.



## Reboot/Default the Inception Controller.

An Inception controller can be reset and/or defaulted by two methods:

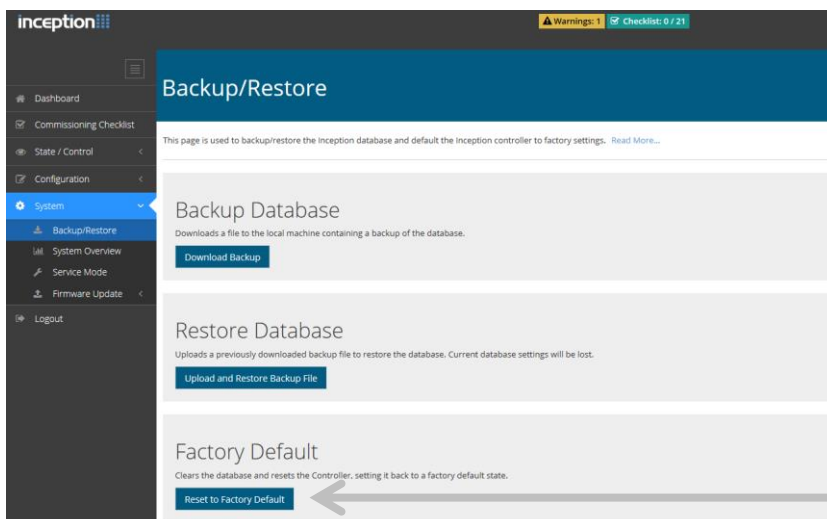
- 1) By pressing the reset button on the unit with a paper clip or pin as described below.



Reset button action	Operation	Feedback
Single short press.	Reboot the Controller. No settings or programming are changed.	Single beep.
Press and hold for 5 seconds.	Factory default. All settings and programming are restored to the factory default including installer codes and logins.	Single beep at start and higher pitched beep at end of 5s button press.
Press 5 times in less than 5 seconds.	Installer reset only. The installer code, web profile and permissions are reset or re-created.	5 beep sequence with last beep higher pitch.

- 2) The Inception controller can be reset to the Factory Default settings from the browser. Use the “Reset to Factory Default” button in the Backup/Restore options under “System”.  
*See screen image below.*

Note: If reset using this option, Review and System Log will not be removed. To remove these items use the Reset button option instead.



Factory Default option



## Specifications

Case Material:	ABS plastic.
Dimensions:	205mm x 94mm x 36mm
Shipping Weight (gross):	1.2kg
Installation environment:	0°C-50°C @ 15%-90% relative humidity (non-condensing)
Power Source. -To "DC IN" (Recommended):  -To "BATT" (Alternate method): "DC IN" not connected.	18V to 24V DC. 2.5A. e.g. The supplied 24V 2.5A PSU. Note: 12V, SLA Battery of 7AH to 18AH capacity must be connected to 'BATT' input. 12.8V-14V DC. 2.8A. i.e. A separate external battery-backed power supply.
Battery:	12 Volt Sealed Lead-Acid (gel) type. 7 to 18 Amp-Hour.
Idle current consumption.  -DC IN = 24V DC: -BATT ("DC IN" = 0V):	Note: Does not include Battery charging or current required by any peripheral devices. 60mA (85mA with Ethernet connected) 110mA (150mA with Ethernet connected)
Additional current required for: -Built-in Relays (OUT1 – OUT4) -Inception Wireless Adapter: -Inception 4-Port USB Hub:	25mA per relay. (33mA when Controller powered from 'BATT' i/p) 25mA (40mA when Controller powered from 'BATT' i/p) 20mA (40mA when Controller powered from 'BATT' input) Not including current required by any device connected to a USB Port.
Power supply outputs.	<b>See Separate Table On The Following Page.</b>
Battery Charger output voltage:	13.75V DC.
Battery charger output current:	Up to 500mA.
Typical Battery Backup Time.  7AH Battery: 18AH Battery:  18AH Battery:	Controller connected to Ethernet or Wi-Fi + 1 LCD Terminal + up to 200mA for other devices (PIRs, communicator, reader, etc.). 16 Hours. 40 Hours. Configuration as above but up to 500mA for other devices. 24 Hours.
AC Fail detect (On "DC IN"):	16.5V DC
Low battery detect (On "BATT" I/P):	11.0V DC
Output Fuses:	Individual PTC protection, self-resetting.
Battery Input Fuse:	7A. Non-replaceable. If blown, unit must be returned for repair.
Battery deep discharge protection.	Activated: 10.4V                      Restored: 12.5V
Zone inputs:	8
Relay outputs:	4 ('OUT1-4')
Relay contact rating:	5 Amps. 30v DC or AC. See Note 2 below.
USB version:	2.0
Alarm Reporting Formats:	Contact ID. IR-fast. (via T4000 or SkyTunnel)



## Power supply outputs.

### NOTES:

- The Inception Controller PCB Revision can be viewed via one of the following methods.
  - LCD Terminal: Logon as Installer. Press; MENU, 5, 1, then use the 'V' key to scroll to the screen showing 'PCB Revision ^v'. The PCB revision will be shown on the bottom line of the display.
  - Browser: Logon as Installer. Select; System > Firmware Update > Update Controller. Under the heading 'Inception System Information', see 'Inception Revision: Rev ?' for the PCB revision.  
*See "Firmware Update" in the 'Maintenance' section of this manual for an example.*
- See the "Parts & Accessories" Lists in this manual for details of power supply current requirements of the accessories and expansion modules that may be powered from the Inception controller power supply.
- A separate external battery-backed power supply may be required for devices connected to the Inception controller if the current required is in excess of the maximum current allowed for that power supply output, or causes the maximum combined output current specification to be exceeded.

OUTPUT	VOLTAGE	MAXIMUM CURRENT See Note 1 above.	
		PCB REV. A or B	PCB REV. D or later
USB:	5 V DC	500 milliAmps	
LAN +:	13.4 V DC. +/-150mV	350 milliAmps	
V OUT: 2-pin connector near 'BATT'	13.4 V DC. +/-150mV	1.5 Amps	
V OUT: 4-pin connector near Inputs.	13.4 V DC. +/-150Mv	750 milliAmps	1.5 Amps
READER +:	13.4 V DC. +/-150mV	1 Amp	1.1 Amps
Maximum combined peak current from these 5 outputs:		2.5 Amps	3 Amps



## Additional Resources

### Web.


<http://www.innerrange.com/>

- Use the Products & Solutions menu for general product information.
- Use the Training & Support menu for training and downloads including the documentation listed below and firmware updates.

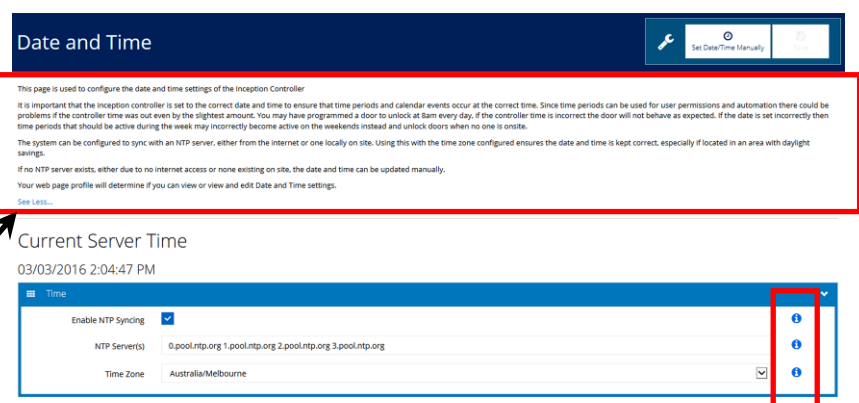
### Documentation. (From the 'Training & Support' menu on the website)

- Product Information and User Manuals. (Select the 'User Manuals-Forms-Brochures' page)
  - Inception Colour Brochure (12 pages)
  - A Beginners Guide to Inner Range Systems. (Inner Range 101 Guide)
  - Inception Controller Data Sheet.
  - Inception User Manual.
- Installation, commissioning and maintenance. (Select the 'Technician Downloads' page – Login required)
  - Inception Security Controller Installation manual (this document).
  - Inception Quickstart Guide.
  - Inception LAN Installation Guide.
  - Inception Release Notes.
  - Inception Installer Manual for AS/NZS 2201.1:2007 Classes 1 to 3 Compliance.
  - Elite LCD Terminal / EliteX LCD Keypad Installation manuals.
  - Integrity SIFER Smart Card Reader / SIFER-Keypad Installation manuals.
  - Integrity Expansion Module installation manuals. (SLAM, 8-Zone Exp., RF Exp. etc.)
  - Integrity Power Supply installation manuals.
  - Integrity enclosure installation manuals.
  - Integrity-Inception Inovonics RF Expander Application Note.pdf
  - Inception System Alarm Contact ID Map.

### Programming and Help.

The information field and the info buttons  provided in the web browser pages provide details of the system entities and programming.

*Note: Click on "Read more..." to see the full contents of an information field. Click on "See Less..." to minimize.*



**Date and Time**

This page is used to configure the date and time settings of the Inception Controller.

It is important that the Inception controller is set to the correct date and time to ensure that time periods and calendar events occur at the correct time. Since time periods can be used for user permissions and automation there could be problems if the controller time was out even by the slightest amount. You may have programmed a door to unlock at 8am every day, if the controller time is incorrect the door will not behave as expected. If the date is set incorrectly then time periods that should be active during the week may incorrectly become active on the weekends instead and unlock doors when no one is on-site.

The system can be configured to sync with an NTP server, either from the internet or one locally on site. Using this with the time zone configured ensures the date and time is kept correct, especially if located in an area with daylight savings.

If no NTP server exists, either due to no internet access or none existing on site, the date and time can be updated manually.

Your web page profile will determine if you can view or edit Date and Time settings.

[See Less...](#)

**Current Server Time**  
03/03/2016 2:04:47 PM

Time	
Enable NTP Syncing	<input checked="" type="checkbox"/>
NTP Server(s)	0.pool.ntp.org 1.pool.ntp.org 2.pool.ntp.org 3.pool.ntp.org
Time Zone	Australia/Melbourne

### Disclaimer:

1. The manufacturer and/or its agents take no responsibility for any damage, financial loss or injury caused to any equipment, property or persons resulting from the correct or incorrect use of the system or its peripherals. The purchaser assumes all responsibility in the use of the system and its peripherals.
2. While every effort has been made to ensure the accuracy of this manual, the manufacturer assumes no responsibility or liability for any errors or omissions. Due to ongoing development, product specifications and the contents of this manual are subject to change without notice.